























## Best Practices in Victims' Support: Referrals, Information, Individual Assessment (VICToRIIA)

## Final Conference

Thursday 20<sup>th</sup> February 2020 10.30 - 16.30

Permanent Representation of Romania to the European Union Avenue de Cortenbergh 107, 1000 Brussels

## Agenda

10.00	Arrival of participants
	Registration and coffee
10.30	Welcome words
	H.E. Mrs Luminița Teodora Odobescu, Ambassador, Permanent representative of Romania to the European Union
	Algimantas Čepas, Director, Center for Crime Prevention in Lithuania
	Levent Altan, Executive Director, Victim Support Europe
11.00 - 12.15	Session 1 – Introduction to the Victoriia project and presentation of national barriers in implementing the Victims' Rights Directive
	Understanding victims' needs and the importance of provision of information, referral and individual needs assessment in accessing support – Levent Altan, Executive Director, Victim Support Europe
	Objectives of the project and methodology – Algimantas Čepas, Director, Center for Crime Prevention in Lithuania
	Barriers in the implementation of the EU Victims' Rights Directive in Lithuania, Romania, Portugal and Italy
	<ul> <li>Algimantas Čepas, Director, Center for Crime Prevention in Lithuania</li> <li>Cezara David, Anti-discrimination Programme Manager, Center for Legal Resources</li> <li>APAV</li> </ul>

	Mauro Bardi, Criminal lawyer and criminologist, Associazione Libra Onlus
12.15 – 13.00	Session 2 – European good practices in information provision, referral and individual needs
	assessment
	How to best provide information to victims? The example of Infovictims – APAV
	Importance of cooperation between police and victim support in referral mechanism – Alex Sas,
	Policy advisor, Victim Support Netherlands
	Individual needs assessment during the first contact with victims – Caroline Birkett, Head of
	Service, Victim Support England and Wales
13.00 – 14.00	Lunch
14.00 – 15.00	Session 3 – Victims' journey: Presentation of practical solutions to ensure victims' access to support
	Provision of information: Online presentations of mapping and information package – Algimantas Čepas, Director, Center for Crime Prevention in Lithuania & Andrea Poltronieri, Psychologist and researcher, Associazione Libra Onlus
	Referral manual: definitions, core solutions to achieve referral & practical implementation – Cezara David, Anti-discrimination Programme Manager, Center for Legal Resources & Marta Carmo, Project Officer, APAV
	Individual needs assessment guidelines: how to best identify victims' needs through an effective intake process – Léa Meindre-Chautrand, Policy Officer, Victim Support Europe
15.00 – 15.20	Coffee break
15.20 – 16.20	Session 4 – Looking into the future: next actions for partners and EU perspective
	What are the steps for partners and Member States after VICToRIIA?
	Algimantas Čepas, Director, Center for Crime Prevention in Lithuania
	<ul> <li>Cezara David, Anti-discrimination Programme Manager, Center for Legal Resources</li> <li>APAV</li> </ul>
	Mauro Bardi, Criminal lawyer and criminologist, Associazione Libra Onlus
	Strengthening victims' rights in the EU: time for a EU Victims Strategy — Katarzyna Janicka-Pawlowska, Team Leader, DG Justice European Commission & Levent Altan, Executive Director, Victim Support Europe
16.20 - 16.30	Closing remarks
	Algimantas Čepas, Director, Center for Crime Prevention in Lithuania